



Data storage; an ever-growing issue and a critical business inhibitor?

Like many businesses today, the chances are you're facing data storage issues. And it's highly likely you're finding it a critical business inhibitor. It needn't be, with ArdentA's Remote Storage Administration managed service.

Tackling the data storage challenge is not just about adding more storage capability, but about managing what you have in a highly effective way. It demands a robust yet flexible approach as well as a complete understanding of costs, structures and processes.

Storage excellence – we'll manage all your data storage needs

You can outsource the task of data storage to ArdentA, using our Remote Storage Administration services, so that you can deal with other IT projects. We offer the skills to tackle mounds of data – for back-up, recovery, archiving, and more.

We'll take care of long term storage solutions, accommodating current and evolving requirements for EMC², IBM, Brocade, Qlogic and HP storage solutions. We're also one of only a handful of EMC² Authorized Service Network partners authorised to deliver services on EMC² equipment.

Our 24x7 Remote Storage Admin services cover:

- SAN management
- LUN Allocation
- Zoning administration
- Performance monitoring
- Administration of mirroring and replication technologies
- Upgrades
- Migration

Let us give you a huge advantage

Having remote storage administration available 24x7 is a huge advantage for any organisation. With our expertise, we enable you to control costs, better manage your time and focus your IT team on strategic matters.

“Effective data management is a growing issue for businesses today. We consider the outsourcing of our data requirements to experts to be a strategic necessity for our business, which runs on highly available data. For this reason, we have partnered with ArdentA, calling on their specialist skills and experience, along with 24x7 support all year round.”

Shane Paterson, Centrebet



A proven track record, with major customers

At ArdentA, our team of highly skilled technical experts have a proven track record in delivering a range of Managed Services for organisations in a variety of industries. Our customers for our storage services are many. We've delivered leading storage solutions to **Centrebet, PKR, The Health Lottery, William Hill** as well as managed Remote Storage Administration services for **Greenpeace UK** and **DHL**.

What you'll get with Remote Storage Administration

Ardenta's Remote Storage Administration service includes a range of options within our overall Managed Services portfolio. It covers:

- Remote Managed Service to managed EMC² product lines
- Monitoring of EMC² solutions – VMAX, DMX, CLARiiON, Celerra, VNX, VPLEX, RecoverPoint
- Capacity upgrades
- Storage allocation
- Performance monitoring

EMC² Premier Solutions Partner

As an EMC² Premier Solutions Partner and Authorised Service Network (ASN) Partner, Ardenta provides the complete set of skills and capabilities to meet the EMC² storage requirements of your organisation. Whatever your needs – from design and implementation to full management of your CLARiiON and Symmetric arrays.

Protect your investment

By choosing us as your data storage outsourcing partner, you'll protect your investment in data, as well as in your infrastructure - by ensuring the solution you adopt now will grow as your needs evolve.

A long-term partner providing technical excellence

No one can match our expertise in the area of data storage, thanks to our company ethos that focuses on technical excellence. We work to build strong long term business partnerships, to achieve success for you.

Consultation and expertise, at a competitive price

Our approach is consultative - we work hard to understand our customers' businesses and their needs, to ensure we deliver the right solutions for backup, recovery and archive.

Customers include:

- Betway.com
- Centrebet
- Eurofootball
- The Health Lottery
- Victor Chandler

Best-in-class SLAs

All our Managed Services are underpinned by a Service Level Agreement (SLA) that forms the backbone of the services we offer you. This ensures that any technical problems you encounter are dealt with swiftly and efficiently, minimising disruption to the business.

All the elements set out in the SLA are measured and monitored in accordance with Ardenta's Quality Management System.

But more than that, our SLAs reflect our commitment and dedication to assisting and supporting our customers. We'll undertake to promptly meet your timescales, with proactive monitoring and support, the best project and migration management and rapid resolution of any issues arising.

The Ardenta difference – excellence through expertise

Founded over 10 years ago by highly skilled technicians, Ardenta's grassroots shape our culture of technical expertise and excellence today. Since our beginnings, we have flourished as a successful and growing IT consulting company, providing Managed IT Services, Hosting & Cloud Solutions and Professional Services.

Our culture of expertise and excellence helps us to deliver on our mission to ensure that customers' enterprise information systems are designed, implemented, managed and fully supported at optimum levels.

So why not get in touch and see how we can help maximise your systems?

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