



Struggling with backups?

Is it a struggle to meet your Recovery Time and Recovery Point objectives? What about providing the level of protection your business needs using tape-based backup?

With our Off-site Backup service we'll do this and more, such as meeting new regulations for data-archiving, eliminating the worry of losing sensitive data and offering back solutions that don't drain your resources.

Trust your data to us: the highest reliability without the high support costs

Ardenta offers a full service with remote backup capabilities, relieving you of the responsibility by taking care of all your needs. We'll provide staging of backups to secure off-site locations, on a 24x7

basis. We work in close partnership with Exponential-e to deliver the most reliable, high performance off-site back up solutions.

For all your needs

Off-site Backup is perfect for companies with increasing amounts of data and shrinking backup windows. Equally, it's for those with no current backup solution, companies using traditional tape backup, or those governed by regulatory compliance requiring the implementation of data archiving.

Customers choose our Off-site Backup solutions to:

- Benefit from our expertise and experience in providing leading backup solutions.
- Gain peace of mind, with the most secure backup solutions available at a cost-effective price.
- Achieve reliability and performance for all their back up requirements.

Benefit from our years of experience and expertise

At ArdentA, our team of highly skilled technical experts have a proven track record in delivering a range of Managed Hosting and Cloud Services for organisations in a variety of industries.

Our customers include: **The Health Lottery, PKR** and others.

Leave the task of backing up critical data to the experts

Need to back up your critical data on a constant basis? Looking for easy and reliable ways to achieve your goals? ArdentA has been carrying out the task for years for some of the world's leading organisations. Let us take it on for you.

"Ardenta has been backing up our organisation's critical data for years. It means we don't need to worry about it, and we know we have the most reliable backup solution at a competitive price."





A superior solution, giving you complete peace of mind

Protecting your data, no matter what

Calling on the innovative capabilities of Exponential-e, the Off-site Backup and recovery service places two copies of your business critical data in geographically-disparate, purpose-built technology centres.

You can easily set back up times and restore data using an online portal. Vitality, you're protected from financial losses due to human error, data corruption or deletion which is a big advantage over traditional tape backup solutions.

What you'll get

- Automated process – meaning higher success rates with no scope for 'human error'.
- Immediate access to backup data 24/7, restoring files in seconds via your portal.
- Superior efficiency, reliability and ease-of-use.
- No more on-going costs of hardware, software and media backup.
- A managed service freeing your IT team to focus on core business.
- High security.

Best-in-class SLAs

All our Managed Services are underpinned by a Service Level Agreement (SLA) that forms the backbone of the services we offer you. This ensures that any technical problems you encounter are dealt with swiftly and efficiently, minimising disruption to the business.

But more than that, our SLAs reflect our commitment and dedication to assisting and supporting our customers. We'll undertake to promptly meet your timescales, with proactive monitoring and support, the best project and migration management and rapid resolution of any issues arising.

All the elements set out in the SLA are measured and monitored in accordance with Ardentia's Quality Management System.

Benefits:

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The Ardentia difference – excellence through expertise

Founded over 10 years ago by highly skilled technicians, Ardentia's grassroots shape our culture of technical expertise and excellence today. Since our beginnings, we have flourished as a successful and growing IT consulting company, providing Managed IT Services, Hosting & Cloud Solutions and Professional Services.

Our culture of expertise and excellence helps us to deliver on our mission to ensure that customers' enterprise information systems are designed, implemented, managed and fully supported at optimum levels.

So why not get in touch and see how we can help maximise your systems?

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