



Reliability, agility and performance – without the stress and costs

Installing, configuring and maintaining IT servers is resource-intensive and expensive, demanding considerable technical experience. Not to mention the stress and cost of dealing with server downtime. Our IT server hosting and cloud solutions remove all the headaches associated with running operations on a daily basis, allowing you to focus on your business.

Backed by professionals, 24x7

When it comes to full hosting, cloud and virtualisation technologies, Ardenta is already ahead of the game. We deliver the most cost effective solutions – tailored to individual requirements and combined with maximum performance and optimum service levels. We'll take on not just the design and delivery of your solution, but we'll also ensure its ongoing success,

As your advisors and experts we will manage every aspect of your server and supporting infrastructure. We can even liaise directly with other vendors on your behalf so you can be confident the right decisions are being made for your organisation. Added to that, we bring you the cost efficiencies and agility of cloud and virtualisation solutions, in our industry-leading Ardenta Hosted Environment Centre (AHEC).

whether it comprises hosting, cloud or virtualisation approaches.

Our managed server hosting and cloud solutions are backed by the technical expertise and excellence that you'd expect from Ardenta's professionals, with proactive monitoring and support, and SLAs to ensure your servers perform around the clock.

Greater IT and business flexibility and efficiency

You'll also benefit from our Cloud expertise. Thanks to experience with customers we're well aware of the transforming impact of cloud and virtualisation solutions, giving you faster response times for much lower costs.

On top of that you'll get far greater IT and business flexibility and efficiency than you've ever achieved before, using your IT as a service. Our tried and tested solutions are based on best-in-class technology and approaches, giving you private cloud environments with resilient storage, processing capacity and bandwidth and more.

Hosting and Cloud excellence

Want to leave resource intensive tasks such as server installation and maintenance to the experts? Looking for radically new ways to run your IT infrastructure utilising Cloud and virtualisation technologies?

Talk to Ardenta – we're already ahead of the game.

"We wanted to gain from the cost efficiencies and flexibility of the Cloud and virtualisation. Ardenta was able to deliver a global solution quickly and cost-effectively. We are impressed by the results."



Our expertise, experience and services

We provide a full range of Managed Hosting and Cloud Services to suit the requirements of our customers, whether small to large and spanning many different sectors.

Off-site backup

Ardenta offers remote backup capabilities, relieving you of the responsibility by taking care of all your needs. We'll provide staging of backups to secure off-site locations on a 24x7 basis. We work in close partnership with Exponential-e to deliver the most reliable, high performance off-site back up solutions.

Managed Hosting Services

Ardenta offers unrivalled Managed Hosting Services, built by the best technicians. Only they can fully understand the complexities of installing, configuring and maintaining IT servers at their peak. Even choosing the right rack space provider involves many considerations.

Our secure server hosting service comes with a promise: we'll manage and every aspect of your server and supporting infrastructure.

Throughout all of our managed server hosting services, our promise is to deliver the highest satisfaction to our customers, backed by stringent Service Level Agreements.

System Angel – monitoring your infrastructure

From your printers to the most complex elements of your system databases, using System Angel we'll monitor multiple components of IT infrastructures 24x7. You can view the status of your systems at any time, generating statistical reports for information such as 'up time', performance of Service Level Agreements (SLAs), and more.

Private Cloud

Need the cost efficiencies, flexibility and agility of 'the cloud' and virtualisation? Ardenta's Hosted Environment Centre (AHEC) gives you just that, being built on industry-leading VMware vCloud technology and able to rapidly provide private virtual infrastructure to suit most customer requirements, 24x7. Services, including:

- Hosted virtual servers
- Tiered storage allocation
- Resilient Internet access
- Site-to-site VPN access
- Disaster Recovery option
- Backup and Recovery

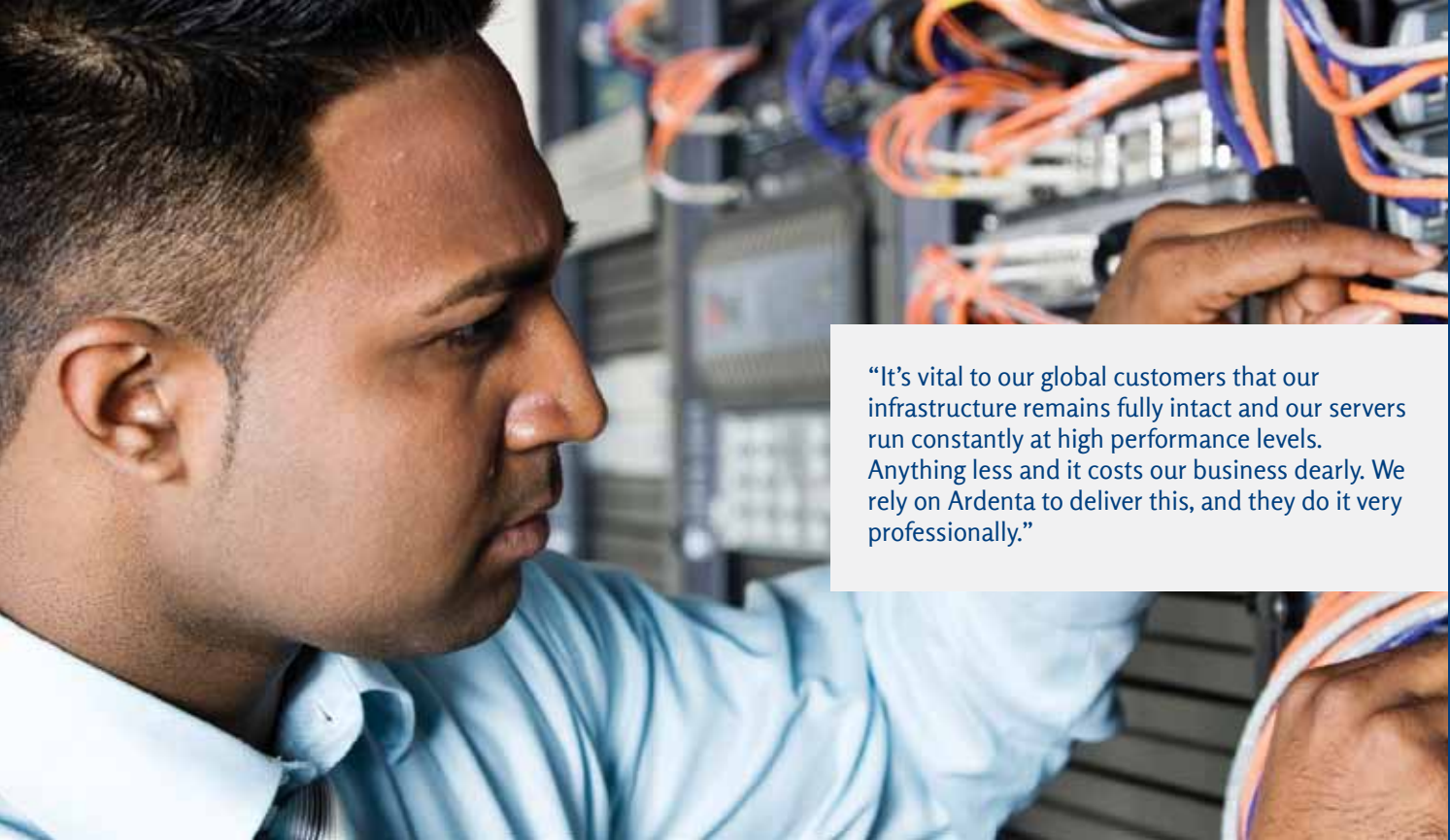
Security Monitoring

Let us take on the time-consuming and expensive task of monitoring your PCI compliance status at any one point in time. Our 24x7 service includes agent-based host intrusion detection, Syslog collecting and parsing, as well as reporting on intrusions, compliance status, and so on.

Customers choose Ardenta's hosting and cloud services to:

- Drive down operating costs.
- Achieve radically improved efficiencies with better service levels.
- Ensure maximum performance, with quick and easy access to monitoring tools.
- Relieve their own IT departments of the resource-intensive tasks.





“It’s vital to our global customers that our infrastructure remains fully intact and our servers run constantly at high performance levels. Anything less and it costs our business dearly. We rely on Ardentia to deliver this, and they do it very professionally.”

Internet Service Provider

Websites are mission-critical systems that are crucial for sales and new business leads. That’s why Ardentia offers uninterruptible power facilities to ensure that your website is maintained and available 24x7.

As a registered Internet Service Provider (ISP) in the UK, we offer website hosting from our secure data centres based near London, Heathrow – near to our Head office. We can implement a new Linux-based server to host your website, or it can be co-located it on a shared server for cost effectiveness.

We offer a range of Internet-based services:

- Registration of .co.uk domains
- DNS hosting and management
- Global load balancing
- Website hosting
- Broadband internet provisioning
- Data centre internet provisioning

State-of-the-art data centres – for your peace of mind

Having confidence in a provider’s hosting and cloud solutions means being certain of their data centre environments. What’s the best fit for your business? Will you get a facility that’s flexible enough to meet your long term needs? With the required uptime and availability? Only then can you be sure of making your IT far more cost-effective in the long-run.

Trust in your provider is vital. At Ardentia, we have built up this trust through years of experience with customers who benefit from our full range of hosting and cloud solutions, within our new generation data centre environment.

Our capabilities include two data centres and disaster recovery sites. Fully equipped to state-of-the-art standards, they offer comprehensive fire detection system, environmental control monitored by sensors, and much more. It means our services offer constant uptime, ensuring the best levels of reliability and performance with ongoing support and service, 24x7 all year round.





Choose the service level that's right for you

Bronze service

A one-off time and materials cost for system health checks, providing you with guidelines to carry out your own future development.

Gold service

As silver service but operates on a Saturday.

Silver service

System support service that runs from Monday to Friday, operating from 9am-5pm – excluding public holidays. Additional work is priced on an ad hoc time and materials basis.

Platinum service

Ardenta takes full responsibility for the running of your systems, 24 hours a day, seven days a week in a comprehensive managed service.

Best-in-class SLAs

All our Managed Hosting and Cloud Services are underpinned by a Service Level Agreement (SLA) that forms the backbone of the services we offer you. This ensures that any technical problems you encounter are dealt with swiftly and efficiently, minimising disruption to the business.

All the elements set out in the SLA are measured and monitored in accordance with Ardenta's Quality Management System.

But more than that, our SLAs reflect our commitment and dedication to assisting and supporting our customers. We'll undertake to promptly meet your timescales, with proactive monitoring and support, the best project and migration management and rapid resolution of any issues arising.

“We needed to completely rethink our IT infrastructure to get more from our systems and achieve far better efficiencies and performance. Ardenta was able to guide us in our approach, helping us to embrace new Cloud and virtualization technologies.”

Customers include:

- CMS Cameron McKenna
- Française des Jeux
- and others

The Ardenta difference – excellence through expertise

Founded over 10 years ago by highly skilled technicians, Ardenta's grassroots shape our culture of technical expertise and excellence today. Since our beginnings, we have flourished as a successful and growing IT consulting company, providing Managed IT Services, Hosting & Cloud Solutions and Professional Services.

Our culture of expertise and excellence helps us to deliver on our mission to ensure that customers' enterprise information systems are designed, implemented, managed and fully supported at optimum levels.

So why not get in touch and see how we can help maximise your systems?

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