



## Solutions built by the best technicians

Ardenta offers unrivalled Managed Hosting Services, built by the best technicians. We fully understand the complexities of installing, configuring and maintaining IT servers at their peak performance. Even choosing the right rack space provider involves many considerations.

## 24x7 services to relieve you of the stress and costs of running them yourself

Let us take on the resource-intensive job of running your servers, as we have done for so many of our customers. We'll relieve you of the stress and costs of dealing with server downtime. And we'll remove the headaches associated with running operations on a daily basis, allowing you to focus on your business.

## Our secure server hosting service, and our promise

We'll manage your hardware and every aspect of your server and supporting infrastructure. We can even liaise directly with other vendors on your behalf so you can be confident that the right decisions are being made for your organisation.

Throughout all of our managed server hosting services, our promise is to deliver the highest satisfaction to our customers, backed by stringent Service Level Agreements.

## We take on your IT servers as you run your business

Let us relieve your hosting headaches, with our leading Managed Hosting Services. Backed by Service Level Agreements, our services bring performance and reliability – along with the expertise, experience and excellence you'd expect of Ardenta's professionals.

## Benefit from our years of experience and expertise

At Ardenta, our team of highly skilled technical experts have a proven track record in delivering a range of Managed Hosting and Cloud Services for organisations in a variety of industries. Our customers include:

- **BBC**
- **British Colombian Lottery Corporation**
- **Friends Provident**
- **Jenningsbet**
- **ITV**
- **The Health Lottery**

Whether it's optimised Managed IT Services, Hosting or Cloud solutions, we 'take away the pain' for customers of building and running their IT infrastructures, providing a wide range of services around-the-clock, around the world.

Ardenta's professional and technical excellence distinguishes us in the marketplace today. We work with you to provide a total solution based on our excellence, focusing on the entire architecture and delivering added-value as experts.

Through our expertise, we deliver IT infrastructures with the highest levels of reliability, resilience and availability. Working across a wide range of platforms – including IBM, EMC, HP, Oracle, UNIX, VMware, Riverbed and many others – we optimise your systems for excellent performance.



## Optimal service, maximum uptime

Our hosting service includes:

- Defining the optimal server configuration to meet your business needs and budget.
- Server administration management – consistent assurance that your systems are working to maximum potential.

- System & network management – 24x7 monitoring and support from qualified personnel.
- Security and firewall management – up-to-date anti-virus software and the latest technologies to protect the heart of your business.
- Storage management – for peace of mind in times of crisis, ensuring minimal service interruption should the unthinkable occur.

## State-of-the-art data centres

At Ardentia, we have built up trust through years of experience with customers who benefit from our full range of hosting and cloud solutions, within our new generation data centre environment.

Our capabilities include two data centres and disaster recovery sites. Fully

equipped to state-of-the-art standards, they offer comprehensive fire detection system, environmental control monitored by sensors, and much more. It means our services offer constant uptime, the best levels of reliability and performance with ongoing support and service, 24x7 all year round.

## Best-in-class SLAs

All our Managed Services are underpinned by a Service Level Agreement (SLA) that forms the backbone of the services we offer you. This ensures that any technical problems you encounter are dealt with swiftly and efficiently, minimising disruption to the business. All the elements set out in the SLA are measured and monitored in accordance

with Ardentia's Quality Management System. But more than that, our SLAs reflect our commitment and dedication to assisting and supporting our customers. We'll undertake to promptly meet your timescales, with proactive monitoring and support, the best project and migration management and rapid resolution of any issues arising.

“It's vital to our global customers that our infrastructure remains fully intact and our servers run constantly at high performance levels. Anything less and it costs our business dearly. We rely on Ardentia to deliver this, and they do it very professionally.”

## What's in it for you?

- Cost-effective, reliable IT management with fast response times and strict SLAs.
- Flexible, scalable hosting solutions for companies and requirement of all sizes.
- Immediately available specialist technical skills from experienced industry-qualified technicians.

## The Ardentia difference – excellence through expertise

Founded over 10 years ago by highly skilled technicians, Ardentia's grassroots shape our culture of technical expertise and excellence today. Since our beginnings, we have flourished as a successful and growing IT consulting company, providing Managed IT Services, Hosting & Cloud Solutions and Professional Services.

Our culture of expertise and excellence helps us to deliver on our mission to ensure that customers' enterprise information systems are designed, implemented, managed and fully supported at optimum levels.

So why not get in touch and see how we can help maximise your systems?

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