

Informix Services



Looking for comprehensive, expert, front-line Informix support?

The information contained in your Informix database systems is critical, it forms the basis upon which so much of your business is built – you need to be sure you can access it instantly and simply. And you need to know that your Informix systems are running at the peak of their efficiency and any problems can be dealt with instantly by dedicated professionals.

We're the industry-recognised experts

Ardenta is recognised throughout the industry as an expert in Informix technologies and between us we have more than 50 years' experience of database administration and design, working in the most commercially demanding Informix environments.

We're also an IBM Advanced Partner, so we hold, or can access immediately, copies of almost all IBM software, meaning we can provide additional Informix software as fast as you can order it.

To ensure you get the best from our expertise, we offer a dedicated Informix support desk which is staffed by Informix experts who can provide practical help and advice as well as rectify any problems you might be experiencing. We're also happy to simply chat about any issues, options and alternatives you might be considering for your Informix infrastructure.

Benefit from our experience and expertise

Ardenta is one of just a handful of UK specialists relied upon by the IBM community to create, maintain and support Informix data environments and sits among the elite group of accredited suppliers of IBM x-series and p-series servers. In addition, we are accredited to provide HP Proliant and Sun Solaris platforms as well as being highly experienced in their implementation and support.

We deliver Informix services to a range of customers in a wide variety of industries including:

- BBC Worldwide • Superdrug • Iceland
- BUPA • ITV • Musgrave Budgens Londis

The ArdentA difference – today and tomorrow

Ardenta was founded by two technicians – Neil Truby and Scott Hanson. Neil and Scott continue to work with us today and it is their grass-roots knowledge of the solutions we deliver that has helped us develop a culture of technical expertise and excellence. Through this experience we have gained a thorough understanding of our customers' requirements and how best to serve them.

This helps us to deliver on our mission to ensure that the enterprise information systems that your organisation depends upon are designed, implemented and maintained at optimum levels.

“ We needed a health check of our Informix system, so we turned to ArdentA for help and advice. After a consultation process, ArdentA highlighted five areas of improvement before reconfiguring the system. We were delighted with the result as we doubled the performance of our system during critical times. ”

Navjot Wyld, Head of Software Development,
ITV Broadcasting.



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Ensure your Informix systems are at full health

Of course even the strongest systems can be under-performing. Perhaps modifications have been made that not everybody understands, perhaps architecture changes have had an impact on the system's efficiency or perhaps you're asking just a little too much of your investment.

Our full systems health check and performance review will scrutinise every aspect of your system to ensure it is operating at peak performance levels. Our experienced and expert technical teams will take snapshots of your database and server performance

over a two-day period. We'll then produce a Management Summary Report that contains detailed findings and practical advice to help whip your systems to a peak of efficiency and keep them there.

Sometimes an additional investment in technology may be needed to ensure the optimum efficiency of your systems. ArdentA will advise you on the best course of action for your organisation to enable you to make an informed decision. This forms part of a unique ethos we have developed called **Ardentation**.

Whatever your Informix needs, we have a solution

As ArdentA is an organisation founded and run by engineers we have an enviable depth of knowledge of Informix solutions. This vast experience enables us to offer a broad range of services, so whatever your Informix needs, we can help:

- Performance Tuning
- Database Administration and Management
- Problem Analysis
- Backup and Restores
- Upgrades and Restores
- Migrations
- Consulting
- Database Design
- Technical Architecture

Ardentation

Ardentation is a unique ethos that forms a core part of everything we do at ArdentA. Out of this dedication and commitment to doing things just that bit better, we have devised a unique process called System Ardentation. The aim of a System Ardentation programme is to bring your existing systems to a peak of performance and productivity.

We begin by carrying out a detailed health check of your existing IT systems, drawing on our considerable technical expertise and experience. Our team of highly skilled, industry-certified staff will then advise you where improvements are to be made to ensure the optimum efficiency of your systems. If you need to invest in upgrades, we'll advise you on the best course of action for your organisation so you can make an informed decision.

Whatever the problem, and whatever critical systems you're running, an Ardentation programme will breathe new life, efficiency and productivity into them, eliminating inefficiency and significantly increasing their ability to support your business.

So why not get in touch and see how we can help maximise your systems?

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